

User Notification Amendment

Dynamode External USB Hard Disk Enclosure Series

Please note: This amendment applies to all USB2.0 and USB3.0 external HDU and SSD enclosures

Please be aware that your external USB hard disk enclosure functions in the same way as a USB memory stick. Before the USB enclosure is unplugged from your Windows or Mac desktop or portable it MUST be 'software ejected' beforehand, i.e. before unplugging the USB cable which connects the computer to your external USB Enclosure.

Why Do I need to do this?

Your Windows(tm) or Mac(tm) operating system is a multi-tasking OS and as such files are copied to and from the external hard disk in the background (without user knowledge). These files relate to cache files (to speed processes up) and temporary files (like when starting a word processor). By 'software ejecting' the attached USB Hard Disk, these files are correctly removed and the main computer, for which it is attached to, knows this external drive no longer exists.

What Happens if I just unplug the USB cable?

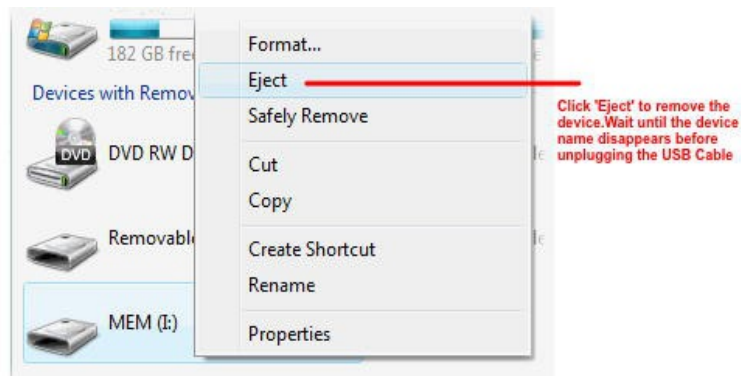
Often data corruption will occur, on the external USB hard disk or SSD. This can cause errors when plugged back in, i.e. unable to read your files on the external hard disk or SSD. It may also cause data corruption on your main computer. Sometimes the only remedy will be to re-format the hard disk or SSD which means you lose all your work!

How do I 'software eject'?

On a Mac(tm)



On Windows(tm)



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